NGCBIT Claim Flow

In Progress – Not Filed/ Pre-Review

Claim comes into facility

Entered/Ready for Review

No pre-claim defs

Allowed/Wait

No fatal defs

NODA sent 180 days

90-day extension permitted

Release acceptable

Ready for Payment/ Complete

Release approved/ no defs

Paid/Complete

Claim is paid

Release unacceptable

DEFAA ltr sent No time added

Incomplete/Pre-review

Pre-claim defs present

Defs cured

Retain PM date

Notice sent 365 days

No extension permitted

Response time expires

Rejected/Complete

Lose PM date

Must be re-filed

Deficient/Wait

Fatal defs present

Def1 ltr sent 90 days

Response cures defs

Response creates new defs

Def2 ltr sent 60 days

No extension permitted on Def2

60-day extension permitted

Response time expires

Disallowed/Wait

Fatal defs present

NODD sent 180 days

90-day Extension permitted

Response time expires

Closed/Complete

SoL recommences

Response cures defs

Statuses Permitted to be Withdrawn:
 Entered
 Deficient
Statuses Permitted to be Closed:
 Entered
 Deficient
 Allowed
 Ready for Payment
 Batched for Payment
 Paid
 Disallowed
 Withdrawn

Response Reply Letter:
A response reply letter may be sent at any time during the claim process and will not add response time. The claim status will not change; process status will be Wait.

Hold Process Status:
Claims may be placed on hold at any time during the claim process. The claim status will not change; process status will be Hold.