



NGC Highlighter



NGC Bodily Injury Trust
Administered by Trust Services, Inc.

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Quarterly Review

From The NGC Facility...

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In September 2010, the NG facility released Version 3 of the website that included many enhancements outlined in the attached document "September 2010 Enhancements". The new version provides many enhanced features including improved login security, expanded exposure screens and additional claim processing tools. The Version 3 website training guide can be downloaded from the website Home page.

Regional training was conducted in September in Houston and in Baltimore followed with several webinar training sessions. If your law firm requires additional training on the enhancements or anything related to the claims process, please contact Miranda Wooldridge, Claims Manager, mwooldridge@trustservices.org or 1-800-580-2191 ext 178.

Website Reminders

- **Edited Information—Saving Changes:**
When edits are made they must be 'approved' by the User before the claim is updated in the facility. Don't forget to select the "Approve Changes" button on the Deficiencies & Actions screen to save edits to a claim.
- **Uploaded Documents—Saving Changes:**
When documents are uploaded they must be 'approved' by the User before the claim is updated in the facility. The User will need to select the Approve Documents button on the Deficiencies & Actions screen to save the uploaded documents to a claim.
- **Disease Upgrades:**
The disease for a claim can be upgraded by adding the upgraded disease on the Medical screen. The User will add the disease and diagnosis date along with uploading the upgrade disease medical documentation. With NG a claim can progress through the non-malignant diseases and receive an offer for each disease that is offset by any prior payments. Claims are only allowed to be paid for one malignancy.

Drs. Bass & Levine Disallowed Claims

As indicated in the June newsletter, the Trustees of the NGC Bodily Injury Trust evaluated claims with regard to the acceptance of medical diagnoses and ILO reports originated by Dr. Bass and Dr. Levine and determined the following:

- No diagnosis or ILO report by Dr. Jeffrey H. Bass is accepted by the Trust.
- No diagnosis by Dr. Richard Barry Levine is accepted by the Trust.
- ILO reports by Dr. Richard Barry Levine are accepted by the Trust.

Further, the Trustees have determined the following with regards to claims with Bass or Levine issues:

- Claims not previously paid will be cited for the appropriate deficiency. This includes claims with pending payments where releases have been processed.
- Claims previously paid will be blocked and the deficiency must be cured with a diagnosis or other required medical report from an approved physician before additional payments can be made.

Incomplete Claims Process

The facility has recently completed a review of the 90-day "Incomplete" curing period, the time allotted to a firm to provide missing data fields and/or documentation that has prevented the filing from being classified as an accepted claim. The results of the review has added more time for a firm to cure filing deficiencies from 90 days to 180 days, and went into affect in September 2010. All "Incomplete" filings identified this year will receive the benefit of an additional 90 days to complete the filing.

For help with the NEXT Website or if you encounter any problems, please email NGCHelp.