

NGCBIT
CLAIM STATUS AND PROCESS STATUS DEFINITIONS

Claim Status:	Description:
In Progress-Not Filed	The filing submission has been started and saved but not yet submitted. The filing submission has been given a postmark date, but has not been reviewed for pre-claim deficiencies*.
Entered	The claim is ready for review by a Claim Reviewer.
Incomplete	The filing submission is not complete enough to be reviewed by a Claim Reviewer due to pre-claim deficiencies. An Incomplete Notice has been generated for the filing submission.
Withdrawn	The claim has been withdrawn by request of the law firm.
Deficient	The claim has been reviewed by a Claim Reviewer and determined to be Deficient. A deficiency letter has been generated for the claim.
Allowed	The claim has been reviewed by a Claim Reviewer and determined to be Allowed. A Notice of Determination – Allowance has been generated for the claim.
Ready for Payment	The claim has been Allowed and all required documents, including a properly executed Release and Indemnity, have been received and approved. The claim is awaiting payment.
Batched for Payment	The claim has been included in the payment batch process for payment.
Paid	The claim has been paid.
Disallowed	The claim has been Disallowed and a Notice of Determination – Disallowance has been generated for the claim.
Rejected	The claim has been rejected. These claims cannot be re-activated but can be re-filed.
Closed (No Time)	The claim has been closed and the Statute of Limitations recommences. (No Time) indicates there is no SoL time left to cure outstanding deficiencies.
Closed (Time Remaining)	The claim has been closed and the Statute of Limitations recommences. (Time Remaining) indicates there is SoL time left to cure outstanding deficiencies.
Process Status:	Description:
Pre-Review	The claim is not ready for review by a Claim Reviewer. The claim is awaiting review for pre-claim deficiencies or has been determined to have pre-claim deficiencies.
Ready for Review	The claim is ready for review by a Claim Reviewer.
Review in Process	The claim is under review by a Claim Reviewer.
Wait	The claim is waiting for a response to claim correspondence generated for the claim.
Ready for 2nd Review	The claim has been selected for second review. These claims cannot be opened online by the law firm user.
2nd Review in Process	The claim is under review by a Second Reviewer. These claims cannot be opened online by the law firm user.
Complete	The claim is considered complete and has been Paid, Closed, Rejected or Deferred/Withdrawn.
Hold	The claim has been placed on hold pending further review. See Hold reason on claim for more detail as to why the claim has been placed on hold.